

MINUTES OF MEETING

Meeting Number 18

CLG	Toombul Community Liaison Group				
Location:	Centro Toombul Training Room	Date:	13/04/10	Time:	6:00pm

Item	Summary	By Whom	By When
	<ul style="list-style-type: none"> • CLG members asked if there will be a pedestrian path between the relocated Nudgee Road bus stop and Widdop Street along East West Arterial Road <ul style="list-style-type: none"> ○ TJH advised that the design included a footpath in this location and that the existing footpath to Millbrook Estate was considered to be a private footpath. <p>Summary presentation of CNI's Report to the Coordinator General about Toombul night works</p> <ul style="list-style-type: none"> • The report was prepared CNI upon the Coordinator General's request • CNI provided the Coordinator General with the draft report in February 2010 • CNI submitted the final report to the Coordinator General last week (week commencing 6 April 2010) • The report is based on: <ul style="list-style-type: none"> ▪ an analysis of complaints made from August 2009 to early 2010. The report looks at the period of time before commencement of the concrete pours ▪ noise monitoring from TJH ▪ complaints recorded by TJH ▪ assessment of mitigation put in place at the source of noise, around the site and communication with residents. ▪ results of independent third-party monitoring undertaken by Heggies; ▪ observation and analysis from CNI (CNI investigates the site on a weekly basis). • The report looks at the project's compliance with a number of the Coordinator General's conditions and subclauses, and how the conditions relate with each other. • The Coordinator General will determine if any action is required. <p>The presentation was handed out to members in hard copy.</p> <p>Questions</p> <ul style="list-style-type: none"> • CLG member asked what category Heggies monitoring was based on. <ul style="list-style-type: none"> ○ CNI advised that goals measured against were determined against the R4-6 categories as outlined in NIAPSP ○ Heggies suggests that the night time goal is applied on Sundays • CLG member asked why the R4-6 goal is applied when the 2010 Noise Planning goal is 30dBa 	K Wastell	

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	<ul style="list-style-type: none"> ○ CNI responded that the goals outlined in the <i>Change Report (July 2009)</i> are not clear and are open to interpretation. ○ TJH responded the noise goals utilised in the initial noise modelling reports nominated the use of the R1 – R3 categories based upon comparisons between Australian Standard LA90 Average Background Levels and TJH's pre-construction noise monitoring taken over a night-time period between 10.00pm – 06.30am. ○ Whilst this methodology is consistent with Australian Standard 2107 (AS2107) it is not reflective of the actual CoG conditions. The CoG conditions refer to the following: <ul style="list-style-type: none"> ▪ They specify a 06.30pm – 06.30am night-time period unlike AS2107 which is divided into two time periods, namely 6pm to 10pm and 10pm to 6am. ▪ The CoG make direct reference to the Noise Impact Assessment Planning Scheme Policy (NIAPSP). In particular it refers to section 6.2.2 which specifically states that "For this Policy, noise area categories R1 – R3 identified in AS1055.2 are taken to be outer suburbs with minor roads and no commerce/industry: and noise categories R4 – R6 are taken to be inner suburbs with major roads and commerce/industry". The Kalinga Park area is not nominated as an outer suburb area in any planning documentation. It is in close proximity to significant railway infrastructure (6 lines), Sandgate Road and other significant roads which would indicate a R4 – R6 category is applicable. These noise sources are referenced throughout the EIS documentation as the dominant noise sources with regard to background monitoring in Kalinga Street. ● CLG asked what the difference between a temporary and long term noise source is. <ul style="list-style-type: none"> ○ TJH advised that the terms were not defined in the Coordinator General's conditions. ● CLG member asked if the change to the internal noise goal being applied coincided with the commencement of night work <ul style="list-style-type: none"> ○ TJH stated that it was during the assessment of night work activities that it realised the difference between the EIS, <i>Change Report (July 2009)</i> and the internal noise goal that was being applied. ● CLG member asked who this information was presented to? <ul style="list-style-type: none"> ○ TJH confirmed that the information about goals and categories was discussed at the Toombul CLG in November 2009. ○ CNI confirmed that the CG was made aware of the change and that this change is included in the 24/7 works report. 		

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	<ul style="list-style-type: none"> • CLG member asked if the Coordinator General could stop night work? <ul style="list-style-type: none"> ○ CNI advised that the Coordinator General can have night work in Kalinga Park stopped however doing so may have legal consequences ○ The decision to instruct TJH to stop night work would involve a very complicated process • CLG member asked what the definition of 'excessive noise' <ul style="list-style-type: none"> ○ CNI advised that the definition of 'Excessive noise' is subjective and is not defined in the <i>Change Report (July 2009)</i> and would need to be defined by the Coordinator General ○ CNI advised that an exceedance of the noise goal did not necessarily represent a breach of the conditions and that audible noise may still be below the noise goal <p>Discussion</p> <ul style="list-style-type: none"> • CNI do these types of investigations on a smaller scale based on complaints or repetitive issues as often as is required. • TJH advised that the introduction of nightworks was discussed with the Coordinator General • TJH confirmed that night work was discussed at the Toombul CLG meeting in July 2009, that night shift commenced in August 2009 and that 24/7 was discussed at the Toombul CLG in September 2009 during general business • CNI is aware that TJH reviewed its internal processes and increased the number of monitoring sessions between October 2009 and January 2010. • CLG members recognised that CNI has done a lot of work to develop and prepare the report and that CNI should make sure the Coordinator General knows 'the ball is in his court' to take action on the information presented. • CLG member stated that the Coordinator General needs to make a stand and decision, not just check for compliance of the conditions • CNI stated that the Coordinator General is aware of the community's frustration • CLG member stated that legal action has not been ruled out by community members • CLG members agreed to submit a letter to the Coordinator General requesting advice of the actions to be taken as a result of the reports findings • CLG members commented that Premier Anna Bligh's site tour during the was more about putting a great public face on the project rather than acknowledging that the residents might have any issues at all with the project. • CLG member stated that the Community Relations team is doing a 		

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	good job however the community understands that the decisions about construction issues are made by others		
	<p>Construction Update: Civil and Tunnelling – to May 2010</p> <p>TJH presented an overview of current and upcoming civil and tunnelling construction activities to May 2010.</p> <p>Kalinga Park (west of rail line)</p> <ul style="list-style-type: none"> • Launch box construction ongoing for completion in late May • Removal of launch box steel support props will continue until the end of May • TBM launch box portal works and concreting is on-going • TBM acoustic shed construction is ongoing, a tower crane was installed during March to assist with construction of the shed. Acoustic Cladding on the shed will take around six weeks. • Installation of tunnel support equipment including grout silos, chiller plant and compressor station is ongoing <p>Tunnel Boring Machines</p> <ul style="list-style-type: none"> • Pre-assembly of TBM #1 <ul style="list-style-type: none"> ○ Tail shield welding ongoing ○ Targetting late April for installation with tunnelling to commence July 2010 • TBM #2 <ul style="list-style-type: none"> ○ TBM 2 has arrived in the country and is delivered to the site at night time due its size. ○ Pre-assembly to commence mid April and is due to launch in August 2010. • Conveyor system and spoil handling facility (Nudgee Road) <ul style="list-style-type: none"> ○ Approximately 60-70% complete ○ Transfer stations complete ○ Covers to be installed after belt installation ○ Construction of the transfer station and spoil handling facility at Nudgee Rd is ongoing ○ The conveyor system will be dismantled and most likely sold upon project completion <p>Railway Underpass</p> <ul style="list-style-type: none"> • Canopy tubes under railway proceeding Monday to Saturday shift and Monday to Friday night shift. 20 of 48 canopy tubes have been installed to date. QR monitoring of the line is ongoing throughout the installation • Start excavation of CC422 (east of railway) – day and night work continues 	R Beynon	

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	<p>CC430 and Ventilation Station Outlet</p> <ul style="list-style-type: none"> • CC430 – roof construction is ongoing. The structure is being constructed using a top-down construction methodology. Excavation will take place under the roof. • Construction of diaphragm walls is expected to be completed in April 2010 • Substation SS7 construction adjacent to Sandgate Road. This structure will 1.5 stories high • Construction of electrical substation ongoing – on Sandgate Road <p>Roads and Bridges</p> <ul style="list-style-type: none"> • Work to widen Sandgate Road is ongoing on the bridge above Schulz Canal and in Ross Park –another stitch pour to occur on western side of bridge <ul style="list-style-type: none"> ○ Demolition of existing concrete barriers – night works ○ Installation of new drainage line • Roadwork on EWA from Sandgate Road to ARU, (including night work) in preparation for traffic switch <ul style="list-style-type: none"> ○ Installation of reinforced concrete beams and barriers, installation of drainage pipes and pits, placement of pavement, installation of new kerbing, line-marking and barrier placement ○ In May, eastbound lanes of EWA will be realigned north onto new pavement. A 60km per hour speed limit will be introduced and the road shoulders will be closed at the time of the realignment <p>Questions</p> <ul style="list-style-type: none"> • A CLG member asked if there were any issues with subsidence of ground under the railway line. <ul style="list-style-type: none"> ○ TJH confirmed that there is approximately 5mm of horizontal misplacement on the rail embankment, settlement under the railway also occurs and to date has been up to 30mm. ○ QR continues to repack the track as would normally occur. ○ QR staff continually monitor the railway during the canopy tube installation with maintenance works undertaken as required. • A CLG member asked if steel cladding work for the acoustic shed being undertaken at night? <ul style="list-style-type: none"> ○ TJH confirmed that no cladding for the shed is being undertaken at night as it safer to do during the day. The main works at night have been the removal of support props in the TBM launch box. The props have to be lowered, cut and lifted out in pieces. Activities over the coming months will involve steel coming out and steel going in. • A CLG member asked when will the large concrete pours end? <ul style="list-style-type: none"> ○ TJH confirmed large concrete pours in base of the Jackboxing 		

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6	<p>Community Relations overview</p> <ul style="list-style-type: none"> • Community complaints and enquiries/issues received via the project hotline and email during March 2010: <ul style="list-style-type: none"> ○ Complaints = 76 complaints ○ The majority of complaints have related to site noise and works out-of-hours. ○ Enquiries/issues = 41 • Response/actioning of complaints: <ul style="list-style-type: none"> ○ Worker parking issues: There is a noted decrease in parking complaints due to the closure of site gates onto Kalinga Park & Diggers' Drive; Completion of parking facilities at Aviation High School with bus transfers; Closure of gate on Elliott Street with random security patrols; flyers placed on cars ○ CLG members recognised the significant improvement to the parking situation in the local streets, and that it took a lot of community angst and many months to finally get the results. • Eight notifications were distributed in Clayfield/Toombul in March including: <ul style="list-style-type: none"> ○ Sandgate Road waterline installation – night works ○ Sandgate Road bridge deck installation – night works ○ Toombul program & parking news ○ Jackson St bridge – temporary pedestrian delays ○ Widdop Street bridge – night works ○ East West Arterial Road drainage works – night works ○ Delivery of TBM 2 – night works ○ March Construction Update • Total of 5,524 flyers • Community Relations Activities during March 2010 included: <ul style="list-style-type: none"> ○ Doorknock Lewis & Kalinga St for delivery of the tower crane ○ Parking notices left on workers' cars parked in local streets ○ New Toombul CLG members selected and appointed ○ Ongoing meetings with residents and businesses as required • Upcoming community relations activities include: <ul style="list-style-type: none"> ○ Coffee Morning for Elliott and Mabel Street residents – Saturday, 17 April 2010 <p>Questions</p> <ul style="list-style-type: none"> • A CLG member raised issues with vehicles exiting the Aviation High School car park and doing an illegal right hand turn on to Widdop St <ul style="list-style-type: none"> ○ Is it possible to make it a left hand turn only, and for cars to up to roundabout at Gellibrand St to turn? ○ TJH to look at current adequacy of signage at the carpark exit 	A Craig	
		A Craig	

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7	<p>General Business:</p> <ul style="list-style-type: none"> • The incoming CLG Facilitator raised an issue on behalf of a resident living near York Street and Nudgee Rd, Nundah. The resident is seeking information about the use of Nudgee Road by spoil haulage trucks when tunneling is underway, and if there is a traffic management plan in place? <ul style="list-style-type: none"> ○ The resident was also under the impression that she could attend CLG meetings. ○ The Facilitator explained the process of CLGs and that meetings are attended by GLG members only. ○ The Facilitator will put the resident in contact with the nearest residing CLG member. • A CLG member raised community concerns about the closure of pedestrian access on the western footpath on Widdop St <ul style="list-style-type: none"> ○ 90 per cent of pedestrian traffic goes down the western side of the Widdop St. ○ TJH had arranged a meeting with the CLG member and project manager for Roads and Bridges, and a second BCC road safety traffic audit has been completed ○ Safety - Turning width of truck ○ TJH's Regional Construction Director to look into the situation of the footpath closure and report back to the next meeting. • CLG member asked if changes can be made to reopen the Widdop Street western footpath as residents are having difficulty accessing Toombul Centre as they are required to cross four trafficable areas? <ul style="list-style-type: none"> ○ TJH will seek further clarification as to why the footpath is closed and advise at the next meeting. • A CLG member asked if Schulz Canal is going to be widened between Sandgate Rd and Widdop St to minimise the risk of flooding? <ul style="list-style-type: none"> ○ TJH is undertaking extensive flood mitigation works with the approval of relevant authorities. • CLG member advised that consultants working on their behalf had determined the McGregor Street residential area to be in the R2 to R3 categories. <ul style="list-style-type: none"> ○ CNI Environmental Manager will provide a summary of tools for determining the Residential Categories at the next meeting. • CLG member asked if lights on the TBM launch box shed are going to be enclosed, as the member has a direct view of the site from his property. <ul style="list-style-type: none"> ○ TJH confirmed that covers for the lights would be installed. ○ TJH undertakes regular monitoring of light being emitted 	R Beynon	
		K Wastell	

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	<p>from the site.</p> <ul style="list-style-type: none"> ○ Monitoring results to date indicate light emissions from the site into nearby streets is below the CoG's goals of 8 LUX. • CLG Member advised that Centro Toombul would spend more time looking at the boundary connections into the shopping centre to ensure pathways lead into the shopping centre entries. • CLG member commented that participation in CLGs should be recognised by the State Government. <ul style="list-style-type: none"> ○ There should be greater recognition of the dedication and significant time contribution CLG members make to the process. ○ State Government to look at recognising participants on the CLG. ○ The facilitator advised she has worked with a CLG where the members received a basic expense allowance • CLG Member noted there is an element of 'consultation fatigue' at present with TJH CRT members and the Independent Facilitator advising moving on since the last meeting. <ul style="list-style-type: none"> ○ local residents being impacted by the works cannot rotate out of the project as easy. ○ suggested that Alex DeAboitz from CNI should attend CLG meetings again. • CLG member requested a letter be sent to the Coordinator General on behalf of the CLG asking what action he will take following receipt of CNI's report into the Toombul night works <ul style="list-style-type: none"> ○ The Facilitator will write to the Coordinator General on the CLG's behalf • CLG member commented on recent media coverage where the Federal MP and Brisbane Lord Mayor have openly criticised handling of the project, and statements from the BrisConnections Chairman suggesting that community concerns are being addressed. <ul style="list-style-type: none"> ○ CLG member stated that resident concerns are not being satisfactorily addressed and requested that "the Brisconnections Chair" advise the Brisconnections Board that issues surrounding the 24/7 work had not been resolved. ○ CLG requested confirmation that the Board has been advised. • The CLG members recognised and thanked the Facilitator for her hard work and commitment over the past two years. 	P Bourke	
	<p>Next meeting: Tuesday, 11 May 2010 6pm – 8pm Centro Toombul training room Barrie Spring will take over the role of Independent Facilitator from this meeting.</p>		



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Upcoming Meetings in 2010

- 8 JUNE
- 13 JULY
- 10 AUGUST
- 14 SEPTEMBER
- 12 OCTOBER
- 9 NOVEMBER
- 14 DECEMBER

BRISCONNECTIONS | airportlink northernbusway | airport roundabout upgrade | THISSS | JOINT PROJECTS | Queensland Government

Toombul

Construction Update – Civil & Tunnelling

Russ Beynon/Ian Ross

13 April 2010

smarter ways to move



Toombul

Civil Work for April & May 10

- D wall construction finishes in April
- Canopy tubes under railway – day and night works
- Start excavation of CC422 (east of railway) – day and night works
- Cut and cover CC430 – roof construction
- Substation SS7 construction adjacent to Sandgate Road

Toombul

Civil Work for April & May 10

- Vent station roof
- Bridge widening works over Schulz Canal on Sandgate Road on-going
- Work on Sandgate Road west and in Ross Park, associated with Sandgate Road widening.





- Toombul
- TBM Tunnelling Work – April & May 10
- Pre-assembly of TBM #1 in Kalinga Park
 - Tail shield welding ongoing
 - TBM assembly planned start mid-April
 - Delivery of TBM#2 in Kalinga Park
 - Oversized deliveries at night
 - Overland conveyor
 - Transfer stations complete
 - Covers to be installed after belt installation



Toombul

Upcoming work activities – to May 10

CC430 and ventilation station

- CC430 construction ongoing (excavation adjacent to Sandgate Road)
 - Diaphragm wall construction and concreting for roof slab construction
- Construction of electrical substation ongoing – on Sandgate Road

Toombul

Diaphragm walls for VSO – 18 Mar



Toombul

Roads & Bridges– to May10

- Sandgate Road bridge widening works ongoing.
 - Demolition of existing concrete barriers – night works
- Roadwork on EWA from Sandgate Road to ARU, (including night work) in preparation for traffic switch
 - Delivery and installation of reinforced concrete beams and barriers, placement of pavement, installation of new kerbing, line-marking


Toombul

Roads & Bridges– to May10

- Eastbound lanes of EWA realigned north.
 - 60km per hour speed limit
 - road shoulders will be closed at the time of the realignment.
- Completion of Widdop St bridge (BR403)
- Work on Sandgate Rd west and in Ross Park, associated with Sandgate Rd widening.
 - Installation of new drainage line

Toombul

East-West Arterial Road widening



East West Arterial Road widening

Toombul

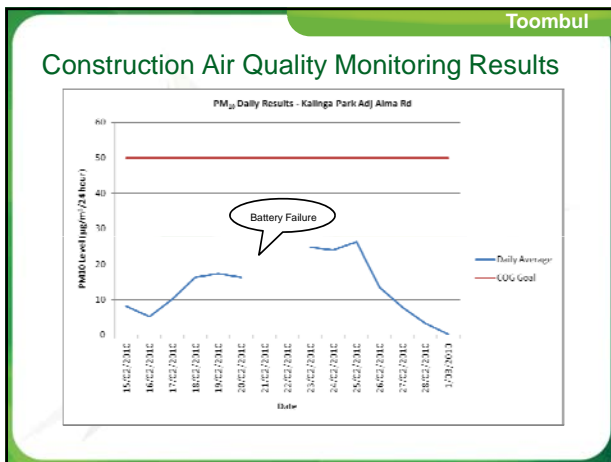
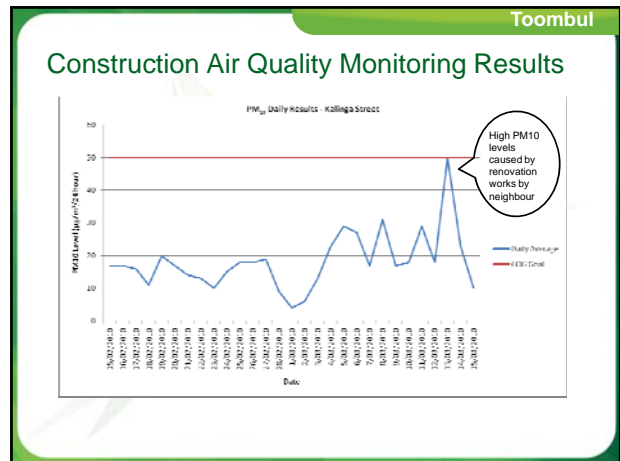


Environment Update

Brett Watkins

13 April 2010

smarter ways to move



Toombul

Construction Air Quality Monitoring Results

Toombul Construction Air Quality Monitoring			
Location	Measured Air Quality TSP - g/m ³	COG Goal TSP - g/m ³	Monitoring Period
Kalinga Street	2.8*	4	19/02/2010 – 20/03/2010
5 Mabel Street	..**	4	10/03/2010 – 12/04/2010
Toombul Indoor Sports – Bage Street	2.0*	4	19/02/2010 – 20/03/2010

*All sample bottles overflowed during the monitoring period (156.6mm)

**The gauge was moved to 5 Mabel Street after vandalism at 916 Sandgate Road. The sample bottle is currently being analysed by the lab.



Toombul

Sample Daytime Construction Noise Monitoring Results

Location	Monitoring Period	Measured Noise	COG Goal	Measured Noise	COG Goal	Comments
		Laeq	Laeq	La10	La10	
33 Kalinga Street	9/03/2010 10:11am – 10:25 am	47.5	45	47.5	55	Windows Open Exceedence due to construction of the TBM acoustic shed
		38.2	45	36.1	55	Windows Closed Meets CoG goals
33 Kalinga Street	9/03/2010 3:47pm – 4:01 pm	52.1	45	52.8	55	Windows Open Exceedence due to construction of the TBM acoustic shed
33 Kalinga Street	9/03/2010 4:05pm – 4:19 pm	42.5	45	43.2	55	Windows Closed Meets CoG goals

Toombul

Sample Daytime Construction Noise Monitoring Results

Location	Monitoring Period	Measured Noise	COG Goal	Measured Noise	COG Goal	Comments
		Laeq	Laeq	LA10	LA10	
33 Kalinga Street	18/03/2010 7:48 – 8:02 am	47.1	45	47.8	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
	18/03/2010 8:06 – 8:20 am	41.6	45	42.9	55	Windows Closed Meets CoG goals
33 Kalinga Street	22/03/2010 10:56 – 11:10 am	57	45	57.9	55	Windows Open Exceedence due to a delivery via the Lewis Street gate.
33 Kalinga Street	22/03/2010 11:13 – 11:27 am	45.2	45	46.1	55	Windows Closed Exceedence due to external sources.
33 Kalinga Street	22/03/2010 1:34 – 1:48 pm	48.5	45	48.9	55	Windows Open Exceedence due to the construction of the TBM acoustic shed.
33 Kalinga Street	22/03/2010 1:51 – 2:05 pm	39.9	45	40.4	55	Windows Closed Meets CoG goals

Toombul

Sample Daytime Construction Noise Monitoring Results

Location	Monitoring Period	Measured Noise	COG Goal	Measured Noise	COG Goal	Comments
		Laeq	Laeq	LA10	LA10	
33 Kalinga Street	29/03/2010 9:19 – 9:33 am	51	45	50.3	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
	29/03/2010 9:37 – 9:51 am	41.2	45	42.8	55	Windows Closed Meets CoG goals
33 Kalinga Street	29/03/2010 3:40 – 3:54 pm	50.5	45	50.5	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
33 Kalinga Street	29/03/2010 4:05 – 4:19 pm	44.1	45	45.2	55	Windows Closed Meets CoG goals
33 Kalinga Street	8/04/2010 10:27am – 10:42am	37.6	45	38.4	55	Windows Closed Meets CoG goals
33 Kalinga Street	8/04/2010 10:47am – 11:01am	47.9	45	49.3	55	Windows Open Exceedence due to construction of the TBM acoustic shed.

Toombul

Sample Daytime Construction Noise Monitoring Results

Location	Monitoring Period	Measured Noise	COG Goal	Measured Noise	COG Goal	Comments
		Laeq	Laeq	LA10	LA10	
70 Kalinga	8/03/2010 10:22am – 10:36 am	50.6	45	51.2	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
	8/03/2010 10:39am – 10:53 am	41	45	41.5	55	Windows Closed Meets CoG goals
70 Kalinga	8/03/2010 3:53pm – 4:07pm	48.3	45	47.5	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
70 Kalinga	8/03/2010 4:11pm – 4:25pm	41.3	45	41.9	55	Windows Closed Meets CoG goals

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Location	Monitoring Period	Measured Noise	COG Goal	Measured Noise	COG Goal	Comments
		Laeq	Laeq	LA10	LA10	
70 Kalinga	20/03/2010 8:48 – 9:02 am	46.7	45	45.8	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
	20/03/2010 9:05 – 9:19 am	34	45	35.6	55	Windows Closed Meets CoG goals
70 Kalinga	20/03/2010 11:15 – 11:29 am	43.6	45	44.3	55	Windows Open Meets CoG goals
70 Kalinga	20/03/2010 11:33 – 11:47 am	32	45	33.2	55	Windows Closed Meets CoG goals

Toombul

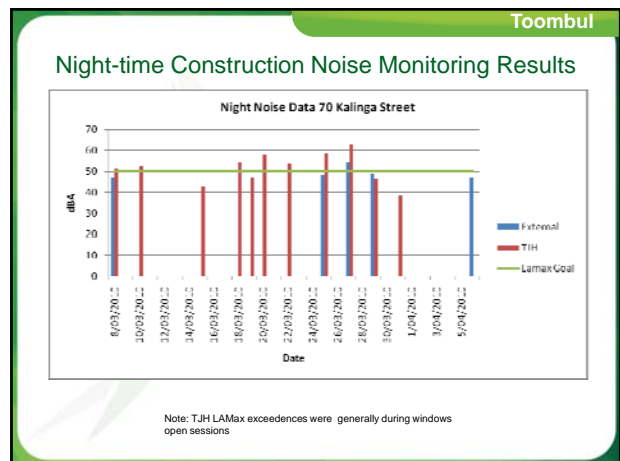
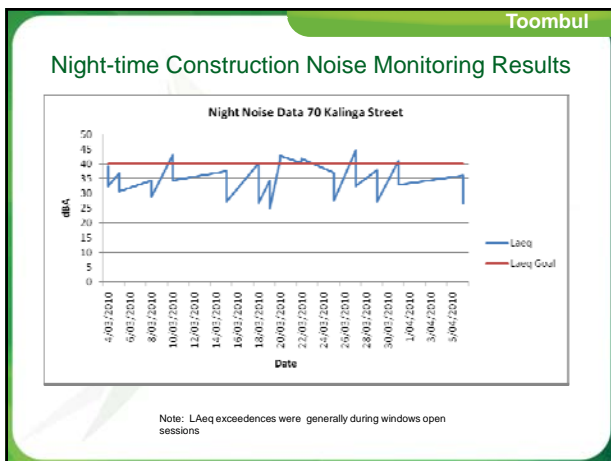
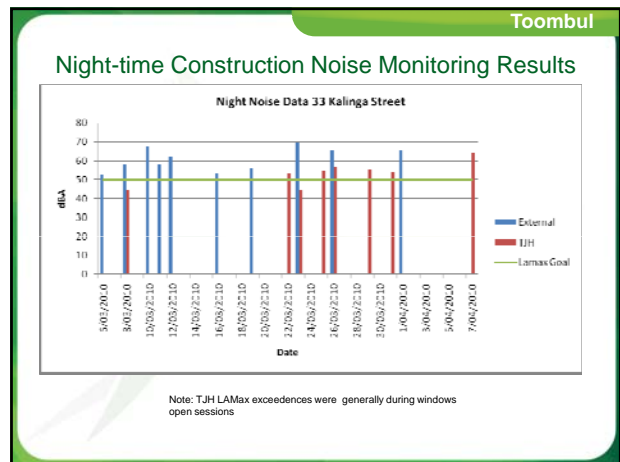
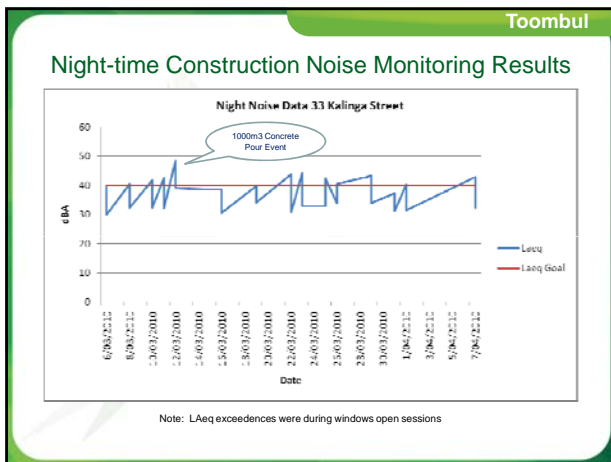
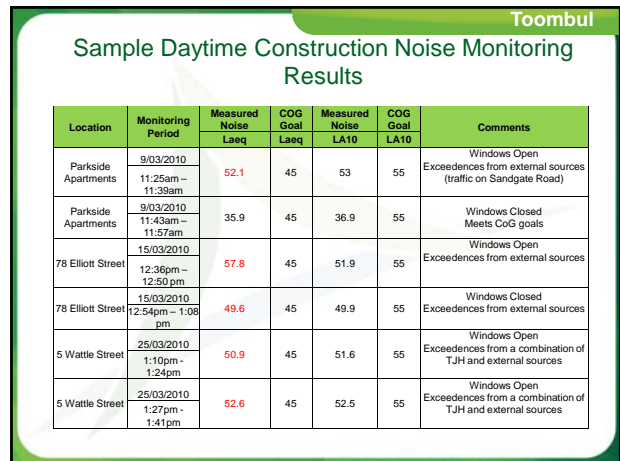
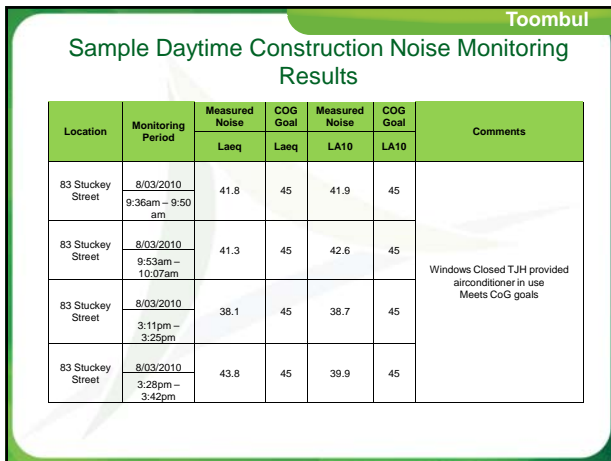
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		Laeq	Laeq	LA10	LA10	
70 Kalinga	23/03/2010 7:22 – 7:36 am	41.6	45	42.2	55	Windows Open Meets CoG goals
	23/03/2010 7:39 – 7:53 am	31.6	45	32.6	55	Windows Closed Meets CoG goals
70 Kalinga	23/03/2010 1:25 – 1:39 pm	46.2	45	46.2	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
70 Kalinga	23/03/2010 1:42 – 1:56 pm	40.3	45	40.6	55	Windows Closed Meets CoG goals

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Sample Daytime Construction Noise Monitoring Results

Location	Monitoring Period	Measured Noise	COG Goal	Measured Noise	COG Goal	Comments
		Laeq	Laeq	LA10	LA10	
70 Kalinga	30/03/2010 10:08 – 10:22 am	48.7	45	49.4	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
	30/03/2010 10:26 – 10:40 am	37.6	45	38.1	55	Windows Closed Meets CoG goals
70 Kalinga	30/03/2010 1:34 – 1:48 pm	48.3	45	49	55	Windows Open Exceedence due to construction of the TBM acoustic shed.
70 Kalinga	30/03/2010 1:51 – 2:05 pm	50.7	45	40.2	55	Windows Closed Exceedence due to external sources
	9/04/2010 10:43am – 10:58am	43.2	45	43.8	55	Windows Closed Meets CoG goals
70 Kalinga	9/04/2010 11:03am – 11:17am	55.1	45	55.4	55	Windows Open Exceedence due to construction of the TBM acoustic shed.



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Community Relations Update

Anthea Craig

13 April 2010 smarter ways to move

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Toombul community feedback 1 February – 28 February 2010

Community feedback	Total for March	Total for February	Total for January
Complaints	76	89	78
Issues/enquires	41	52	25

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Toombul community complaints 1 March – 31 March 2010

Category	Percentage
Site noise	35.54%
Site out-of-hours	28.10%
Parking	18.18%
Other Issues	5.79%
Driver Behaviour	3.21%
Personal Effects	2.48%
Operational Air Quality	1.85%
General Construction	1.65%
Mitigation	1.25%
Water Pollution	0.83%

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Response/Actioning of Complaints

- Concerns regarding noise from night operations
 - Offer attended noise monitoring to determine noise levels
 - Rewards for staff suggestions on how to minimise noise
 - Advanced notice of construction activities to residents
- Worker parking issues
 - Closure of all pedestrian site gates into Kalinga Park from the western side of the railway
 - Closure of gate on Elliott St, security patrols in place
 - Transporting of workers by bus from car park at Aviation High School into the Kalinga Park worksite continues
 - Monitoring of local streets to ensure workers are not parking there, flyers left on vehicles.

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Community notifications

- 8 notifications were distributed in March including:
 - Sandgate Road waterline installation – night works
 - Sandgate Road bridge deck installation – night works
 - Toombul program & parking news
 - Jackson St bridge – temporary pedestrian delays
 - Widdop Street bridge – night works
 - East West Arterial Road drainage works – night works
 - Delivery of TBM 2 – night works
- Total of 5,524 flyers

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Community relations activities

- Doorknock Lewis & Kalinga St for delivery of the tower crane
- Parking notices left on workers' cars parked in local streets
- New Toombul CLG members selected and appointed

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Community relations activities

- Brisconnections investor site tours
- Ongoing meetings with residents and businesses as required
- Coffee morning in Elliott Street – 17 April