

MINUTES OF MEETING

Meeting Number 13

CLG	Kedron Community Liaison Group				
Location:	Visitor Information Centre, Lutwyche	Date:	14 October 09	Time:	6:30pm

Item	Action
1.0	Welcome, apologies and action items
2.0	<p>Presentation regarding Wooloowin worksite was provided by Charles MacDonald, Brisconnections.</p> <p>Overview of the change</p> <p><i>What?</i></p> <ul style="list-style-type: none"> Establishment of a temporary, additional road header launch and operation site <p><i>Where?</i></p> <ul style="list-style-type: none"> The vacant parcel of land located between Park Road, Rose Street and Kent Road in Wooloowin <p><i>Why?</i></p> <ul style="list-style-type: none"> Geotech investigations have been ongoing since May 2008 Analysis indicates that tunnelling for the Kedron on and off ramps require more extensive construction activities than originally planned. The addition of the Wooloowin worksite will: <ul style="list-style-type: none"> allow roadheaders to excavate the ramp caverns in preparation for arrival of the TBMs streamline the tunnels' civil, mechanical and electrical fit-outs ensure the project's efficient delivery by mid 2012 <p>Why was the site chosen</p> <ul style="list-style-type: none"> Proximity to the Airport Link's mainline tunnels Favourable ground conditions Vacant land owned by DTMR No property resumption or building demolition required Minimal disruption to community facilities <p>Operating hours</p> <ul style="list-style-type: none"> Surface and spoil haulage: 6.30am to 6.30pm, Monday to Saturday Tunnelling: 24 hours, Monday to Sunday <p>Staff</p> <ul style="list-style-type: none"> Approximately 40 – 50 personnel operating the site (80 in peak periods) <p>Tunnel access point</p> <ul style="list-style-type: none"> 12 m diameter x 42 m depth <p>Stages</p> <ul style="list-style-type: none"> 1. Site Establishment (4 months) 2. Tunnel excavation and support (12 months) 3. Civil, mechanical and electrical tunnel fit-out (11 months) 4. Reinstatement and revegetation (2 months)

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	<p>Spoil Haulage Operation</p> <ul style="list-style-type: none"> Haulage circuit, allowing only the eastbound movements on Junction Rd between Kent Rd and Sandgate Rd Approximately 1-3% of vehicle movements at Rose St / Kent Rd intersection <p>Community Outcomes</p> <ul style="list-style-type: none"> <i>Use of land</i> <ul style="list-style-type: none"> TJH will facilitate a consultation process for the future use of the land for community benefit Consultation on possible future uses for the site will begin 12 months prior to the end of works TJH will fund the agreed Community Benefit Program <i>Employment and economic</i> <ul style="list-style-type: none"> 220 additional jobs created Additional major equipment being purchased or hired (\$5M) Additional materials being supplied (\$3M) Consumables from small business (\$250K) <p>Discussion arising from presentation:</p> <ul style="list-style-type: none"> Will the tunnelling work continue at Kedron as it is currently? Response: Yes, excavation at Kedron will continue as programmed. Were there any objections from the vet? Response: Yes, there were comments and objections received by the vet during the consultation period. What will the impacts be on the businesses opposite the site? Response: There has been close liaison with the businesses and investigations undertaken in relation to mitigation. Will the businesses opposite the site ever have their vehicle access cut off? Response: No, the streets surrounding the site will remain open. The bus stop on Kent Rd is often used by Kedron State High School students, will the bus stop be relocated? Response: We are aware of the bus stop and have been looking into different options. Certain hours of operation of the site will restrict construction vehicle movements. We've had feedback from other people in the community who do not want to have the stop moved. We will continue to monitor the bus stop. What sort of noise will be generated from the tunnelling? Response: The acoustic shed has been designed to mitigate tunnelling noise. What will happen to the site once construction is finished?

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	<p>Response: There is a commitment to reinstate the park, but in addition to that there is a promise to consult with the community regarding the urban mitigation 12 months out from the conclusion of construction. The site will never be used as an operational site. At the end of the operation the site will be backfilled.</p> <ul style="list-style-type: none"> • Is there any guideline for when the site will be vacated? <p>Response: Yes, the site will be vacated in early 2012.</p> <ul style="list-style-type: none"> • Is that also the project completion date? <p>Response: No, the project completion date is June 2012.</p> <ul style="list-style-type: none"> • What are the hours of operation? <p>Response: The sites operating hours are:</p> <ul style="list-style-type: none"> - Surface work: 6.30am to 6.30pm, Monday to Saturday - Installation of acoustic shed: Machinery operation only 9am to 5pm, Monday to Saturday - Tunnelling: 24 hours, Monday to Sunday <p>The hours for spoil haulage operation are:</p> <ul style="list-style-type: none"> - Commencement of establishment: 9am to 2:30, Monday to Saturday - Launch of the first road header: 9am to 2:30, Monday to Saturday - Launch of second road header: 6:30am to 2:30pm, Monday to Saturday - Commencement of benching: 6:30am to 6:30pm, Monday to Saturday <p>In addition there is a requirement for TJH to construct a crossing in front of the Kedron State High School.</p> <ul style="list-style-type: none"> • Aren't they closing one lane of Gympie Road? The increased truck movements from the site will cause even more congestion. <p>Response: Yes, Gympie Road will switch at the end of November to allow the construction of the Northern Busway for 42 weeks. At the peak of production we anticipate 5 spoil truck movements per hour accessing the Woollowin site.</p> <ul style="list-style-type: none"> • At what point along the sequence will the 12 hour band be operating? <p>Response: Approximately one year.</p> <p>ACTION: SPECIFIC INFO RE TRUCK MOVEMENTS AND OPERATING TIMES</p> <ul style="list-style-type: none"> • TJH will be contributing \$3million to the reinstatement of the site? <p>Response: YES, TJH will be contributing \$3million for the urban design of the area.</p> <ul style="list-style-type: none"> • It also has to be made clear that if the worksite doesn't go ahead there would be loss of money for the project as well, is that correct? <p>Response: Yes, as well as other suburbs along the alignment including Kedron and Lutwyche having to endure an additional 6 months of construction, there would be a loss of money for the project.</p> <ul style="list-style-type: none"> • Will the palm trees on the worksite will be preserved?

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	Response: No the palm trees will be removed, although the site will be revegetated at completion of construction.
2.0	<p>Construction Update - presentation given by Andrew Morley, Project Manager – Kedron, Thiess John Holland. Activities over the coming month:</p> <p>Perry Street precinct</p> <ul style="list-style-type: none"> • Partial construction of northern end Perry St, within site compound • Preparation for the removal of a tree of significance from Hotel car park – determining how wood can be salvaged and donated • Reconstruction of the existing Lutwyche Rd – within current site compound • Constructing the next traffic switch for southbound Lutwyche Road (outside St Andrew’s Church) – minor realignment • Excavation underneath the cut and cover structure adjacent to Perry St • Piling pad extended into the Kedron Park Hotel car-park, foot traffic must now follow new footpath (opened with traffic switch in late July) <p>Kedron Brook Building Site</p> <ul style="list-style-type: none"> • Continue excavation and rock breaking in front of building • Road header excavation progressing – right hand side approx 54m and left hand side approx 37m • Diaphragm wall continues to rear of building with the access ramp excavation underway. <p>Gympie Rd (Kedron Brook to Arnott St)</p> <ul style="list-style-type: none"> • Piling complete, except Park Terrace (which will be end of October due to sewer diversion) • Ongoing tunnel roof slab pours until end 2010. • Sewer works ongoing - Park Terrace closed, Suez Street partially closed – anticipated completion end October <p>Kedron Brook</p> <ul style="list-style-type: none"> • Permanent piling work on southern bank • Construction of tunnel roof slab on northern bank <p>Gympie Road</p> <ul style="list-style-type: none"> • Traffic Switch anticipated to be implemented early November <p>Stafford Rd (Gympie Rd to Clarence Rd)</p> <ul style="list-style-type: none"> • Piling commenced for CC216 (CFA techniques) until early next 2010 • Night works: electrical relocations Stafford and Clarence Road, will be complete within 2 weeks • Noise Wall commencement imminent. <p>Discussion and questions arising from presentation:</p> <ul style="list-style-type: none"> • Will there be a replacement tree (for the Crow’s Ash next the Kedron Park Hotel)? <p>Response: Not in this location as it’s in the Kedron Park Hotel’s land, and it’s up to the hotel what they do with the space. TJH has collected over 200 seed pods from the tree to propagate.</p>

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	<ul style="list-style-type: none"> Why is the tree being removed? Response: Initially we had planned to use underground mining techniques, although due to the ground conditions we'll be using a cut and cover method for the off-ramp, which impacts on the tree routes. Will the Kedron Park Hotel lose its car park? Response: We've negotiated with the hotel to rent the space and supply it with a temporary car park during construction. Following this, we will construct a new permanent car park within the hotel's boundary. When did you know you would have to take the car park? Response: At the beginning of this year we found out the ground conditions weren't right so we've been working with the designers to develop the cut and cover solution. What did the geology say? Response: Basically the ground conditions won't support underground mining tunnels, so the cut and cover method is required to create more support. The tree in front of Wooloowin State School is going to be removed because of changes to Lutwyche Road, can the inbound be extended further west to save the tree? Response: Unfortunately the turning radius won't be safe to deviate the lanes in front of the school. When will Gympie Road be diverted east onto the Gympie cut and cover site? Response: Mid 2010 POST MEETING NOTE: Gympie Road from Leckie Road to Lasseter Street will be realigned in approximately March 2010. How long will Gympie Road remain narrowed to two lanes? Response: Approximately 14 months The barriers on the corner of Gympie Road and Leckie Road make it hard to see oncoming traffic when pulling out onto Gympie Road, how long will they be there? Response: As part of the traffic approvals process, even the minor details are assessed including the placement of the barriers. Once a diversion has been implemented TJH needs to make sure the barriers have been put in the correct place. ACTION: Traffic to look at placement of barriers on the corner of Gympie and Leckie Road POST MEETING NOTE: The barriers described have been replaced to address this issue. With the night works so far there has been trucks using the Stafford Road site, are they permitted to do this? Response: The subcontractor is permitted to use the parcel of land on the corner of Gympie and Stafford Road, although should not be driving through the Stafford Road site.

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	<p>ACTION: To be investigated.</p> <ul style="list-style-type: none"> In conversations with Stirling Hinchcliffe he led me to believe he gave the final approval of the ALOC noise wall, is this true? Response: CNI approves the design, and the ultimate signature is the independent verifiers. Although we have been keeping Stirling Hinchcliffe informed. Why wasn't there any community consultation on the wall? This is permanent work that affects the Brookfield Road resident's boundary. Response: This was covered in a prior CLG. TJH are consulting with the owners of the Brookfield Road properties along the noise wall regarding construction and treatment of the wall on their property. What does the ALOC look like, there has been no consultation or information provided to the community. ACTION: Brisconnections to provide information on the ALOC design at a future CLG What was the outcome of the CNI review of the ALOC noise wall design? No clear information has been presented. ACTION: CNI to provide information at a future CLG What is the status of upcoming service relocation in Gordon Park? Response: This work has been delayed for at least two months. ACTION: presentation to be provided regarding the upcoming service relocations in Gordon Park 																								
3.0	<p>Presentation given by Chris Morris regarding environmental data collected over the past month.</p> <p>Air Quality Monitoring Results:</p> <p>CoG Requirement PM10 (micrograms/m3) 24 Hour Average = 50*</p> <table border="1"> <thead> <tr> <th>Location</th> <th>Measured Air Quality</th> <th>CoG Requirements</th> <th>Monitoring Period</th> </tr> </thead> <tbody> <tr> <td>36 Goulburn St</td> <td>17.4</td> <td>50</td> <td>14/09/09 – 15/09/09</td> </tr> <tr> <td>36 Goulburn St</td> <td>13.1</td> <td>50</td> <td>15/09/09 – 16/09/09</td> </tr> <tr> <td>36 Goulburn St</td> <td>8.2</td> <td>50</td> <td>16/09/09 – 17/09/09</td> </tr> </tbody> </table> <p>CoG Requirement TSP (micrograms/m3) 24 Hour Average = 4*</p> <table border="1"> <thead> <tr> <th>Location</th> <th>Measured Air Quality</th> <th>CoG Requirements</th> <th>Monitoring Period</th> </tr> </thead> <tbody> <tr> <td>Kedron DES</td> <td>2</td> <td>4</td> <td>10/08/09 – 9/09/09</td> </tr> </tbody> </table>	Location	Measured Air Quality	CoG Requirements	Monitoring Period	36 Goulburn St	17.4	50	14/09/09 – 15/09/09	36 Goulburn St	13.1	50	15/09/09 – 16/09/09	36 Goulburn St	8.2	50	16/09/09 – 17/09/09	Location	Measured Air Quality	CoG Requirements	Monitoring Period	Kedron DES	2	4	10/08/09 – 9/09/09
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	Wooloowin SS	1.6		4	10/08/09 – 9/09/09
	Erskine Ave	2.2		4	10/08/09 – 9/09/09
	Perry St	5		4	09/08/09 – 9/09/09
	Noise Monitoring Results				
	LAeq Goal 45, LA10 Goal 55				
	Location	LAeq	LA10	Monitoring Period	Comments
	12 Park Tce	51.4	53	7/09/2009 (9:12-9:27)	Living Room – Windows closed. Predominant noise sources include – sewer works being carried out 20 meters from monitoring location
	12 Park Tce	53.9	54.2	7/09/2009 (9:36-9:51)	Living Room – Windows closed. Noise sources include – sewer works being carried out 20 meters from monitoring location
	Unit 14/40 Swan St	59.7	60.1	22/09/2009 9 (8:24-8:38)	Living Room – Windows open. Predominant noise sources consisted of piling and sewer works in the Kedron Brook
	Unit 14/40 Swan St	43.3	44.3	22/09/2009 9 (8:41-8:55)	Living Room – Windows closed. Predominant noise sources consisted of piling and sewer works in the Kedron Brook
	24 Stafford rd	51.5	52	24/09/2009 9 (9:07-9:21)	Living Room – Windows closed. Predominant noise sources consisted of Stafford rd traffic
	24 Stafford rd	52.7	53	24/09/2009 9 (9:22-9:36)	Living Room – Windows closed. Predominant noise sources consisted of Stafford rd traffic
	40 Stafford rd	55.6	51.5	25/09/2009 9 (7:13-7:28)	Living Room – Windows closed. Predominant noise being traffic on Stafford rd
	40 Stafford rd	52.3	49.3	25/09/2009 9 (7:32-7:46)	Living Room – Windows closed. Predominant noise being traffic on Stafford rd
	40 Stafford rd	49.1	49.9	25/09/2009 9 (7:54-8:08)	Living Room – Windows closed. Predominant noise being traffic on Stafford rd and piling works
	Unit 14/40 Swan St	57.1	57.6	30/09/2009 9 (7:18-7:32)	Living Room – Windows open. Predominant noise sources consisted of piling and sewer works in the Kedron Brook
	Unit 14/40	44	44.8	30/09/2009	Living Room – Windows closed.

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	Swan St		9 (7:35-7:49)		Predominant noise sources consisted of piling and sewer works in the Kedron Brook
	Unit 14/40 Swan St	61.8	61.3	30/09/2009	Living Room – Windows open.
	Swan St		9 (14:08-14:22)		Predominant noise sources consisted of piling and sewer works in the Kedron Brook
	Unit 14/40 Swan St	44.7	45	30/09/2009	Living Room – Windows closed.
	Swan St		9 (14:31-14:45)		Predominant noise sources consisted of piling and sewer works in the Kedron Brook
	40 Stafford rd	47.1	48.1	1/10/2009 (7:33-7:47)	Living Room – Windows closed. Predominant noise being traffic on Stafford rd
	40 Stafford rd	50.9	51.7	1/10/2009 (7:53-8:07)	Living Room – Windows closed. Predominant noise being traffic on Stafford rd
	Discussion and arising from presentation:				
	<ul style="list-style-type: none"> Are there no readings for Woolloowin School? The sheet piling noise was extremely loud, making it extremely difficult for staff to talk and hear telephone conversations in the administration office. It's useless reporting this because the activity is over in a few days. 				
	Response: My understanding is the state government provided funding for mitigation for Woolloowin State Primary School.				
	<ul style="list-style-type: none"> Yes, the state government did provide funding although it's held up with Education Queensland. I don't yet have an answer as to when we'll be receiving the funding. 				
	ACTION: CNI to follow up with Education Queensland				
	<ul style="list-style-type: none"> Are the wheel washes installed all over the project? 				
	Response: At Kedron, there is one at the Kedron Brook Building and one to be installed at the Gympie Road east site.				
	<ul style="list-style-type: none"> I noticed in Fifth Avenue a street cleaner kept going over the same spots, there were no haulage trucks using the street so it was unnecessary. 				
	Response: The condition of the local streets has been a problem so the project has increased focus on this issue. Feedback will be passed on to the Superintendent.				
	<ul style="list-style-type: none"> I'm a cyclist in the area and I just want to congratulate the project on the clean streets, in particular the Kedron Brook bikeway under Gympie Road. 				
4.0	Community Relations Update presented by Gail Furnas.				
	Community feedback		Total for August		Total for August
	Complaints		87		73

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	<p>Issues/enquiries 55 85</p> <p>Kedron Complaints September 2009</p> <ul style="list-style-type: none"> Noise 30% Dust 17% Service Outage 1% Environment 1% Out-of-hours 14 % Parking 7% Traffic management / driver behaviour 14% Lighting 1% Property Impacts 1% General construction 5% Vibration 3% PUPs reinstatement 3% Spoil Haulage 4% <p>Kedron Community Notifications</p> <p>4 notifications were distributed during September:</p> <ul style="list-style-type: none"> Gympie Road realignment works Electrical relocations, Kedron Park Road Telecommunications work, Kedron Sheet Piling, Gympie Road site <p>Kedron Community Relations Activities</p> <ul style="list-style-type: none"> Two Community Information Sessions were held for the Kedron North area. A presentation was provided to a senior citizen complex in Kedron regarding the project and upcoming construction activities Assisted to organise and attended a clean of local streets surrounding Gympie Road site Visited Business owners along Gympie Road to provide marketing assistance during construction Doorknocking and consultation with residents regarding night works and service relocations <p>Discussion arising from presentation:</p> <ul style="list-style-type: none"> CLG member raised issue regarding complaints from neighbour to the 1800 line. Five complaints were made between 29/9 and 5/10 regarding Kedron Brook, and when discussing one of the complaints with the TJH Environment representative, he was unaware of her previous complaints. <p>Response: TJH Community Relations and Environment representatives responded to calls received over this period. Resident was advised of management measures in place to deal with concerns raised.</p> <ul style="list-style-type: none"> CLG member raised concerns that: TJH do not record and report all complaints to CNI; complaint

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	<p>information presented at CLG is incorrect; the information recorded by the call centre is incorrect and misrepresents the issues raised; TJH does not record all issues raised in complaints by residents; TJH log all calls about the same issue received as one complaint, not multiple; TJH does not respond to all calls made to the hotline.</p> <p>Response: TJH provides daily and weekly reporting to CNI regarding project complaints. These reports include all issues raised by each complainant. If a caller complains about more than one issue in a call, all of these issues are recorded separately. All individual complaints are recorded separately. Complaints made by different individuals about the same issue have never been recorded as a single complaint. The call centre records caller's contact details and the nature of the key issues of concern. This information is immediately passed to TJH to contact the caller to discuss details of the issues raised. TJH then records all issues/complaints made by the caller and the action taken in response. The details recorded by TJH are then provided to CNI in daily and weekly reports.</p> <p>ACTION: TJH to follow up claims of missed calls and calls not responded to by TJH. Update to be provided to next CLG.</p>
6.0	<p>General Business</p> <ul style="list-style-type: none"> • Proxy papers to be handed by next CLG meeting • Following the feedback received at our previous meeting regarding more project information, TJH is implementing a number of changes to communication processes. In addition to the project wide newsletters, precinct specific updates will be distributed covering the upcoming 3 months to provide the residents with an idea of the types of activities coming up and the duration. The update will also include community feedback and complaints received and what actions were taken in the previous period. • In response to requests for more direct contact with project staff we will be doing information sessions in each precinct at least each quarter and street meetings/coffee mornings in different local streets each month. As a result, over the past month we've had two Community Information Sessions in Kedron, and we'll be having street meetings in Brookfield Road on Saturday 24 October. • The Kedron community team are also doing a lot more door knocking long before the works begin to provide the community with a better understanding of the works and issues they may have. We've taken on board that we need to be a lot more proactive rather than reactive. • In terms in the CLG – TJH requested CLG members to provide feedback regarding the quality/type of information presented at meetings and what else could be done to assist CLG members to disseminate information to the residents/stakeholder groups they represent. <p>ACTION: CLG members to consider and report back at next meeting</p>

Next Meeting:

Location: Visitor Information Centre, Lutwyche Date: 11 November 2009 Time: 6:30pm