

MINUTES OF MEETING

Meeting Number 31

CLG	Kedron Community Liaison Group				
Location:	Visitor Information Centre, Lutwyche	Date:	15 June 2011	Time:	6:30pm

These minutes are not intended to be a verbatim account of the CLG meeting but are a summary of the key issues raised, actions arising from the meeting and outcomes of actions raised at previous meetings

Item	Action	By Whom
	<p>Attendees: CLG members - Anastasia Dick (AD), Kate Macdonald (KM), Diane Curtin (DC), Derek Matthews (DM)</p> <p>Project Personnel – Nicola Mitchell (NM)-TJH, Deirdre McCue (DMC) – TJH, Kenneth Fyfe (KF)-TJH, Andrew Morley (AM) – TJH, Luke Chippindale (LC) – TJH, Louise Litchfield (LL) – CNI, Lauren Diamond (LD) – CNI, Kerry Wastrell (KW) – CNI, Maria Bone (MB) – CNI, David Rankin (DR)–BCS, Barrie Spring (BS) - facilitator, Jess Duncan – Minute Taker</p>	
1.0	<p>Welcome and apologies</p> <p>Michael Brown (MB), Maria Lawson (ML), Elizabeth Rowland (ER), Chris Hansen (CH),</p> <p>Facilitator noted that Col Harrington has resigned.</p> <p>A CLG member inquired if a new member will be sought. Facilitator noted that a new member is not required at this time; however the members can request that an Expression of Interest be sent if they consider it appropriate. The facilitator noted that the new member would be sought from under-represented areas of the precinct.</p> <p>A CLG member noted she considers it superfluous to have a meeting for four members, as is the case tonight. The facilitator noted that historically the Kedron CLG meetings are well attended.</p>	<p>BS AD BS AD BS</p>
2.0	<p>Action items:</p> <p>Action Item 1: Ask DERM to provide a statement regarding their ongoing checks of dust monitoring processes on the project Remains open until DERM monitoring is complete at the end of July</p> <p>Action Item 2: Further monitor removal of the grass in noise wall at back of member's property TJH have spoken with member and clearing of the grass is continuing to be completed. TJH will continue to monitor the situation.</p> <p>Action Item 3: Speak with the Environment Team about drainage issues under the Gympie Road bridge and report back to CLG member TJH advised that on the western side of the bridge, most water drains on to the site. TJH cannot block or restrict access under the bridge due to safety requirements.</p> <p>Member advised her concern was the colour of the water, and that mud was entering the brook as a result of trucks leaving the site. Member noted she has noticed a grate is now on-site. TJH noted that water with sediment in it can enter the brook when it rains, but they have a requirement that they cannot cause a change of more than 10% in the water quality.</p> <p>Member noted that when it rains and flooding occurs, mud will flow downstream. Member advised that she feels if the Airport Link was not being constructed, the mud</p>	<p>LC KF KM KF DM KM</p>

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<p>would not be in the water. She noted she is concerned about what can be controlled. TJH reiterated that there will sometimes be some mud, but they control as much as practicable.</p>	KF
<p>Action Item 4: Investigate reports of fuel in the water running off Park Terrace Member advised she saw a fuel tank being filled in this location. TJH advised they have not seen evidence of fuel in this area of late. This situation is monitored and any fuel cleaned up, if required.</p>	KM KF
<p>Member noted that TJH need to walk under the bridge to see fuel, and as soon as it rains, the fuel runs into the brook. TJH advised they regularly educate drivers about fuel handling and reiterate they need to clean up after spills asap.</p>	KM KF
<p>Action Item 5: Update will be provided on the detailed designs for Amelia Park. TJH advised the design on the recent notification is very close to the final design. Construction is ongoing and is due for completion in 3 weeks. Landscaping will commence soon and the footpaths are nearly done.</p>	LC
<p>A CLG Member asked when Amelia Park is complete, will there be an official opening TJH advised they will organise a BBQ for the community.</p>	DM LC
<p>A CLG Member asked if the trees were chosen by the council or the project team TJH advised that the Project chose the trees with approval and advice from the relevant authorities.</p>	KM LC
<p>Action Item 6: Send notification regarding Amelia Park to CLG Members Complete.</p>	
<p>Action Item 7: Provide an overview of the condition survey and reporting process CNI advised that when an inquiry regarding condition surveys is received by CNI, they ensure that the resident has been through the TJH process first. CNI then follows their process to determine if a claim is warranted (flow chart attached to Minutes). CNI will consider items such as the activities being conducted in that area and the vibration monitoring results. Once a decision has been made, CNI speaks to the property owner. The owner at the end of the process can take further action if they want.</p>	LL
<p>A CLG Member asked if they can have a copy of TJH's process.</p>	DC
<p>ACTION: TJH to provide member with a copy of their property damage investigation process. CNI advised that their website is being updated and when complete the above information will be included.</p>	LD
<p>A CLG Member noted she can remember a previous discussion about there being a</p>	KM

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	<p>corridor either side of the construction zone where there was a prerequisite for conditions reports to be conducted. TJH advised that condition reports were offered to residents who could potentially be impacted by construction. Residents could choose not to have a condition reports completed. Member confirmed with TJH that anyone who may have been impacted was offered a report. TJH advised yes, as it is a protection for both parties. Member advised she knows of a resident who was not offered a condition report. The resident requested one and it was subsequently completed. TJH advised that if a resident has not had a condition report conducted and feels they should have one, they can contact the project and request one. TJH will determine if a condition survey is needed. Member asked if DC's building was reported. TJH advised that yes, it was.</p> <p>A CLG member advised that she made a note at a previous meeting that condition surveys were conducted 50-70m away from the project's alignment. Member spoke to someone who does such reports and was advised the industry standard is 60m. The member said that this means the units on the corner of Swan Street and Gympie Road should have been included given the piling works in the area. TJH advised they cannot force property owners to have a condition report completed; all they can do is offer to conduct a report. There is no set rule on the area for reporting and it is dependent on such factors as tunnel depth, ground conditions and the types of construction underway.</p> <p>A CLG Member asked if it is easier to manage a claim as a body corporate or individual owners TJH advised they are unsure and will report back.</p> <p>ACTION: TJH to report back to member about addressing issues at a body corporate or individual level.</p> <p>Action Item 8: Investigate fumes in the Brookfield Rd area and report back to CLG member TJH advised the fumes were from priming and sealing in the car park. BrisConnections added that kerosene is used as a cutter for bitumen.</p> <p>Action Item 9: Report back to a future meeting with a schedule of roads required to be repaired by the project Remains open.</p> <p>Action Item 10: Report back to member on pedestrian access along Stafford Road. TJH advised that there is a pedestrian refuge to cross Stafford Road at Clarence Road. There</p>	<p>DMC DC DMC AD DMC AD LC KM DMC DC LC LC DR LC</p>
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	<p>will be a footpath past JB Hi Fi in approximately three weeks.</p> <p>Member asked that given the upcoming street closures and removal of the old bridge will pedestrian access be maintained.</p> <p>TJH advised that yes, access will be maintained. TJH will provide maps on where the footpaths will be, in the next couple of weeks. This will be sent out as a notification to the community.</p> <p>A CLG Member noted that it is hard to do a u-turn on Stafford Road.</p> <p>TJH advised that this situation will remain. There will be a median along the centre of Stafford Road until Richmond Street in the final design of the project.</p> <p>Action Item 11: CNI to report back on provisions for Richmond Street bus stop.</p> <p>CNI advised that maps were up at bus stops and TJH staff were on hand to guide people to the new stops. CNI apologised for the late notice of this change.</p> <p>A CLG Member advised that an absent member would want to thank CNI for quick distribution of notifications</p> <p>A CLG Member noted he is pleased with the new bus stop at Broughton Road.</p> <p>Action Item 12: Reply to member about the configuration of the Richmond Street intersection.</p> <p>Complete</p> <p>Action Item 13: Send Bus Stop presentation slide to members</p> <p>Complete.</p> <p>Action Item 14: Request that TransLink look into providing more education for bus users about the changes of stop locations</p> <p>CNI advised that TransLink put notifications up at Roma Street and George Street stations.</p> <p>A CLG Member advised that this didn't happen and she believed the transition to the new stop was poorly done by TransLink, as it could not be accessed appropriately and the bus driver had not been notified of the change.</p> <p>CNI advised the member to contact them when there are issues, as they can contact TransLink immediately and ensure the issue is addressed.</p> <p>Action Item 15: TJH to request access to member's property to conduct night time noise monitoring</p> <p>Member advised they have not yet arranged a time as it was too quiet in their area but they are in contact with TJH, to coordinate a suitable time.</p> <p>Action Item 16: Confirm if a non-compliance report was lodged regarding an incident on 15 April (stuck piling cage).</p> <p>TJH advised that yes, there was an internal non compliance report lodged. An external non-compliance was not issued. This is because in order to demonstrate a breach of the CoG</p>	<p>KM</p> <p>LC</p> <p>DM</p> <p>LC</p> <p>LL</p> <p>AD</p> <p>DM</p> <p></p> <p></p> <p>LL</p> <p>DC</p> <p>LL</p> <p></p> <p>DC</p> <p></p> <p>DMC</p>
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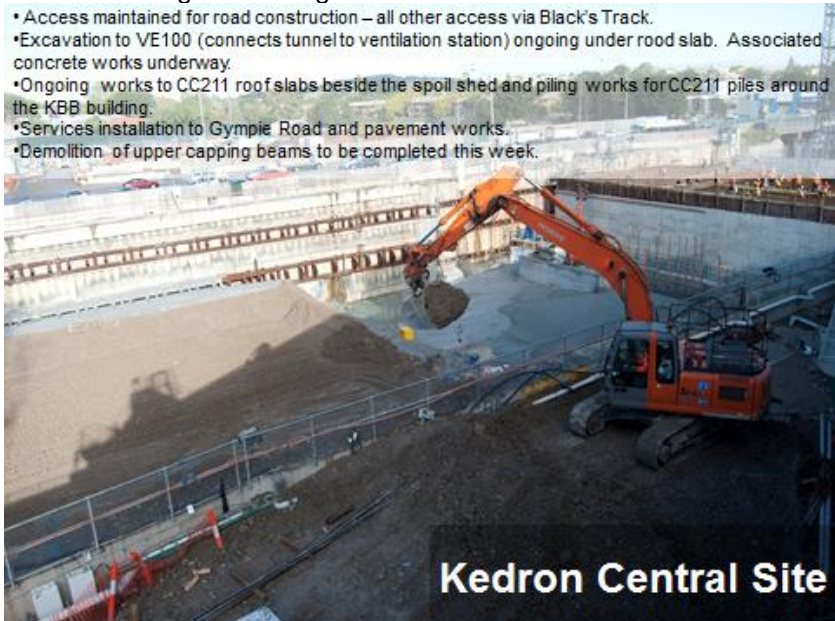
<p>conditions, internal noise monitoring would have been required. This was not able to occur prior to work ceasing.</p> <p>A CLG Member stated she thought the NCR would be for works continuing past 6:30pm</p> <p>TJH advised that the relevant condition for this incident was regarding excessive noise. Work can continue past 6:30pm provided it is not excessive.</p> <p>A CLG member advised she feels that if TJH does noise monitoring itself, in theory there could be no exceedances.</p> <p>CNI have looked at this issue and the incident in question has been raised by TJH. TJH have done the right thing in identifying the incident and corrective actions required.</p> <p>CNI are often with TJH when they conduct monitoring and there are checks and balances in place.</p> <p>TJH advised their monitoring is professionally conducted in accordance with all relevant standards, and exceedances recorded are always reported.</p> <p>Member advised that she was unaware that CNI accompanied TJH to noise monitoring</p> <p>CNI advised they accompany TJH at least once a week.</p> <p>Action Item 17: Look into drainage issues and issue of mud on the bikeway</p> <p>Member advised it has improved since there has been less rain.</p> <p>TJH advised they have people constantly monitoring and cleaning the area as required.</p> <p>Action Item 18: Look into the condition of the temporary bridge at Kalinga Park.</p> <p>TJH advised they have had discussion with their Toombul team and there are no issues that they are aware of. The area is accessible.</p> <p>A CLG Member advised that she has been thanked for raising the issue by a local cyclist.</p> <p>Action Item 19: CNI to reply to member in regards to disabled access at Kedron Brook</p> <p>CNI advised that they had walked the area and went back to the traffic manager and raised concerns with ramps. They were advised that the final designs will comply. If there is not disabled access at any time during construction, there needs to be signage directing people to an alternate route. CNI have ensured that TJH are aware of this.</p> <p>A CLG Member asked when the signage will be installed.</p> <p>TJH advised they are looking at constructing access around Park Terrace currently.</p> <p>Member advised that people in wheelchairs cannot get onto the bridge via Park Terrace, as the paths are unsuitable.</p> <p>TJH noted that construction in that area is ongoing, and that there is also a ramp on the western side of Gympie road for wheelchairs.</p> <p>Action Item 20: TJH to look into disabled access at Kedron Brook.</p> <p>As above</p> <p>Action Item 21: Investigate resident complaints regarding worker noise from ALOC site on weekends</p> <p>TJH advised that the issue was raised with the site superintendent. The situation had been a</p>	<p>AD</p> <p>DMC</p> <p>KM</p> <p>KW</p> <p>LL</p> <p>DMC</p> <p>KM</p> <p>KW</p> <p>KM</p> <p>KF</p> <p>DMC</p> <p>KM</p> <p>LD</p> <p>KM</p> <p>LC</p> <p>KM</p> <p>LC</p> <p>LC</p>
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	<p>result of the workers being shouted pizza for dinner over that weekend as a reward for their hard work. They have been spoken to regarding the noise.</p> <p>Action Item 22: Look into the flooding at the front of the Medical Centre. TJH understands the issue has been rectified</p> <p>Action Item 23: CNI to email member with DTMR Property Department contact details. Complete</p> <p>Action Item 24: CNI to confirm if DTMR administer their rental properties or if they use an agent. Complete. CNI advised that DTMR administer their properties themselves. The contact is Lauren and her contact number is 3834 5166.</p> <p>Action Item 25: CNI to advise on the closure of Thistle Street and subsequent driver behavior. CNI advised the issue has been raised with BCC and they have completed some works to prevent this situation.</p> <p>Action Item 26: Look into signage at Kedron Brook and truck driver behaviour. TJH advised that the area is approachable.</p>	<p>LC</p> <p>LL</p> <p>LL</p> <p>LC</p>
<p>3.0</p>	<p>Construction Update</p> <p>Construction Update - presentation given by Andrew Morley, Kedron Project Manager, Thiess John Holland.</p> <p>Activities during the coming months will include:</p> <ul style="list-style-type: none"> • Access maintained for road construction – all other access via Black's Track. • Excavation to VE100 (connects tunnel to ventilation station) ongoing under road slab. Associated concrete works underway. • Ongoing works to CC211 roof slabs beside the spoil shed and piling works for CC211 piles around the KBB building. • Services installation to Gympie Road and pavement works. • Demolition of upper capping beams to be completed this week.  <p style="text-align: center;">Kedron Central Site</p>	<p>AM</p>

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Kedron Brook Building Site

- Backfilling is underway in front of the Kedron Brook Building
- Access maintained for road construction – all other access via Black's Track.
- Excavation to VE100 (connects tunnel to ventilation station) ongoing under road slab. Associated concrete works underway.
- Ongoing works to CC211 roof slabs beside the spoil shed and piling works for CC211 piles around the KBB building.
- Services installation to Gympie Road and pavement works.
- Demolition of upper capping beams to be completed this week.
 - Leave an envelope of 1.5 m for future services installation



•The underground concrete and support works continue for the westbound offramps.
 •Erection of the new retaining wall on the southern bank to the west of the existing bridge will commence this month.
 •Work for the next traffic switch has commenced. This will incorporate both day and night works due to the need to tie into the existing road under live traffic. The switch is scheduled for late July.

Perry Street Precinct

- The underground concrete and support works continue for the west bound off ramps.
- The new retaining wall on the southern bank to the west of the existing bridge will commence erection this month.

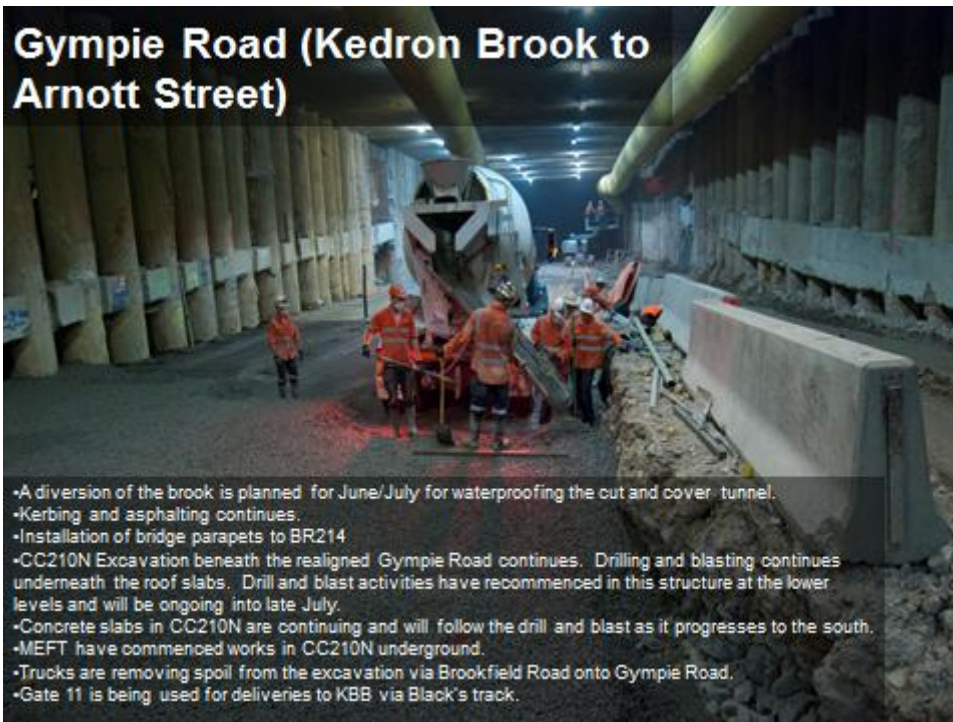
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- Work for the next switch commenced in earnest. This will incorporate both day and night works due to the need to tie into the existing road under live traffic.
- MEFT has commenced in North and West bound off ramps



Gympie Road (Kedron Brook to Arnott Avenue)

- Kerbs and asphaltting continues.
- Installation of bridge parapets to BR214
- CC210N Excavation beneath the realigned Gympie Road continues. Drilling and blasting continues underneath roof slabs. Drill and blast activities have recommence in this structure at the lower levels and will be ongoing into late July.
- Concrete slabs in CC210N are continuing and will follow the drill and blast as it progress to the south.
- MEFT have commenced works in CC210N underground.
- Trucks are removing spoil from the excavation via Brookfield road gate onto Gympie Road.
- Gate 11 being used for deliveries to KBB via Black's track.

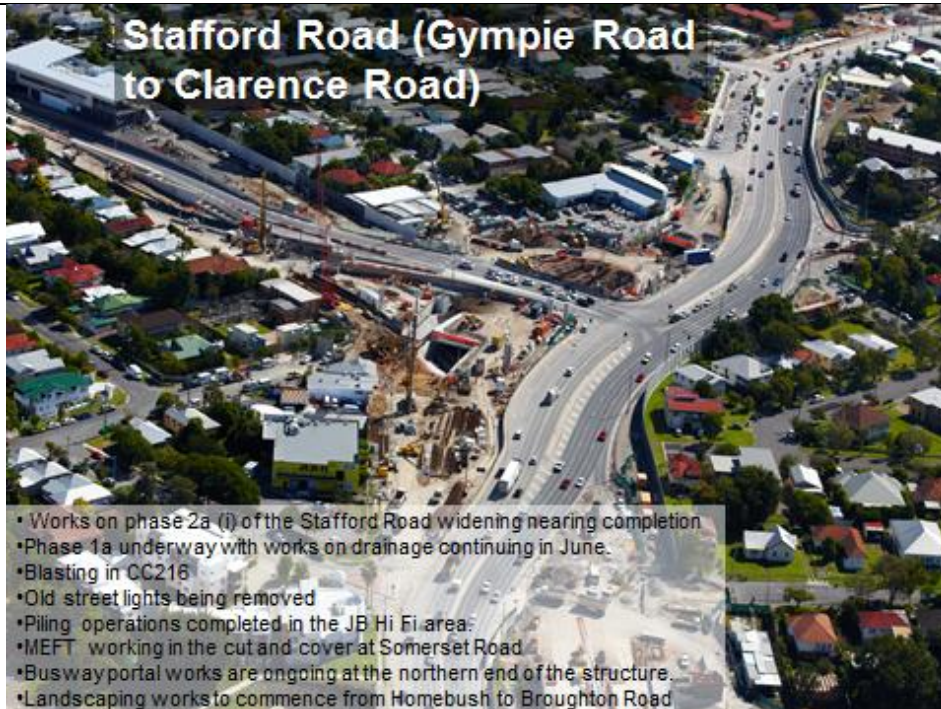
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DM
DMC
LL

DM
DC
DR

KM
DR

Stafford Road (Gympie Road to Clarence Road)

Works on phase 2a (i) nearing completion

- 1a underway with works on drainage continuing for June.
- Water main cut over completed
- Old street lights being removed in 1a
- Blasting in CC216

Gympie Road

Piling operations completed the JB Hi Fi area.

- SS05 handed over to MEFT at Somerset Road
- Busway portal RC works are ongoing at the northern end of the structure.
- Landscaping works to commence from Homebush to Broughton Roads.

Kedron Brook

- Bridge 210
 - A diversion of the brook is planned for June/July for waterproofing the cut and cover.

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	<p><u>ALOC Site – works for June</u></p> <ul style="list-style-type: none"> Final Commission services to building – AC/ Lights/ etc – last stages Minor MEFT works <p>Discussions and Questions:</p> <p>A CLG Member asked where the off-ramps will be located. TJH advised they will be on the southern side of Kedron brook at ground level and will then start elevating into bridges across the brook.</p> <p>Member asked if the alignment of the new bridges is where old bridge is currently. TJH advised that the Airport Link bridge is between the Busway bridge and the new Gympie Road bridge. There will be three bridges going across the brook upon project completion.</p> <p>Member asked if there will be any land resumption around the bath shop and the JB Hi-Fi car park. TJH advised no, there will not be any resumption.</p> <p>A CLG Member asked if there was any blasting taking place over the past weekend. TJH advised there was no blasting.</p> <p>A CLG Member asked when piling will commence near JB Hi Fi. TJH advised it will start in August and will be moving from JB Hi-Fi south. There will be about 2 months of piling activities.</p> <p>Member asked if it will be the same as the piling that took place on the corner and if it will be on the old Gympie road, which means it will not start until after the traffic switch. TJH advised that yes, it will be the same and will occur on the 'old' part of Gympie Road.</p> <p>Member asked if condition reports have been offered to residents in the nearby units. TJH advised that this should have already taken place but will confirm.</p> <p>ACTION: TJH to advise if condition surveys have been completed on the units at the corner of Swan Street and Gympie Road</p> <p>A CLG Member asked if it is possible for there to be an extra southbound bus stop near the church. TJH advised this would not be possible as there is a retaining wall there which means there is insufficient space. TJH confirmed with members that the stop in front of Dulux and the stop on Leckie Road are for the 370 service.</p> <p>A CLG Member asked if the historical marble bridge signs could be preserved in the new bridge. TJH advised they are unsure of possible future use for the signs, but stated they are in possession of the signs. CNI advised they could go to the DTMR museum if they can't be put into the new bridge.</p> <p>ACTION: TJH to confirm what will happen to the historical bridge signs.</p> <p>A CLG Member noted that there appears to have been more cleaning of the roads and that it is appreciated.</p>	
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A CLG Member advised that the plants in the ALOC grounds are dying and are not looked after.

BrisConnections advised there is an irrigation system in place.

ACTION: TJH to look into irrigation and ground-keeping of the ALOC site.

A CLG Member asked if the ALOC has a Green Star rating

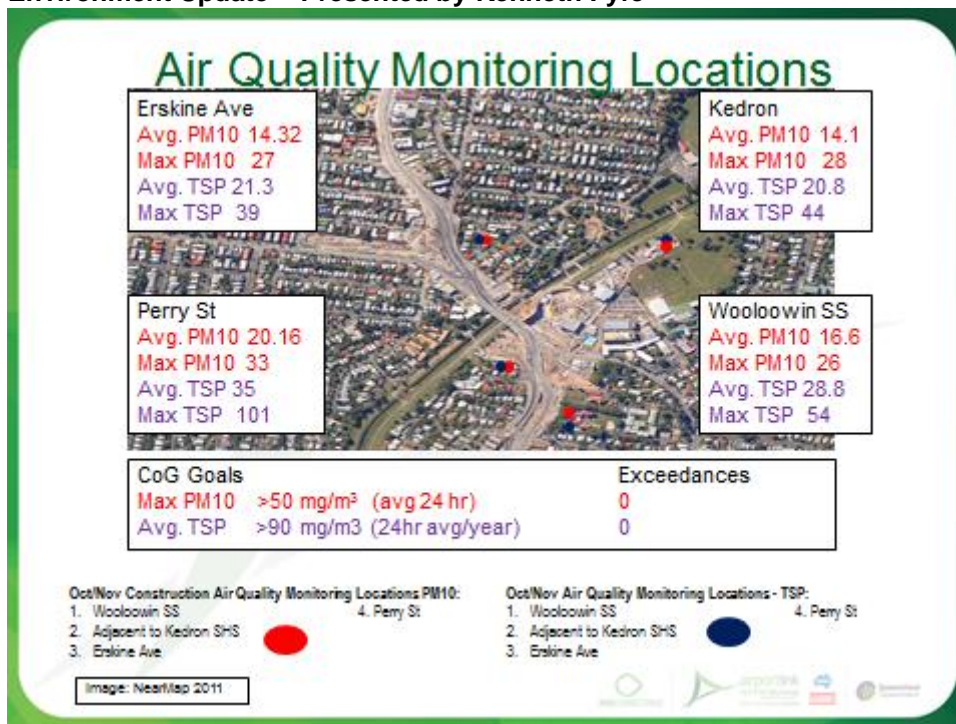
BrisConnections advised it is a standard office building but has a solar hot water system. Brisconnections will advise the member.

ACTION: BCS to look into the environmental rating of ALOC and advise member.

5.0

Environment Update - Presented by Kenneth Fyfe

KF



AD

KF

AD

KF

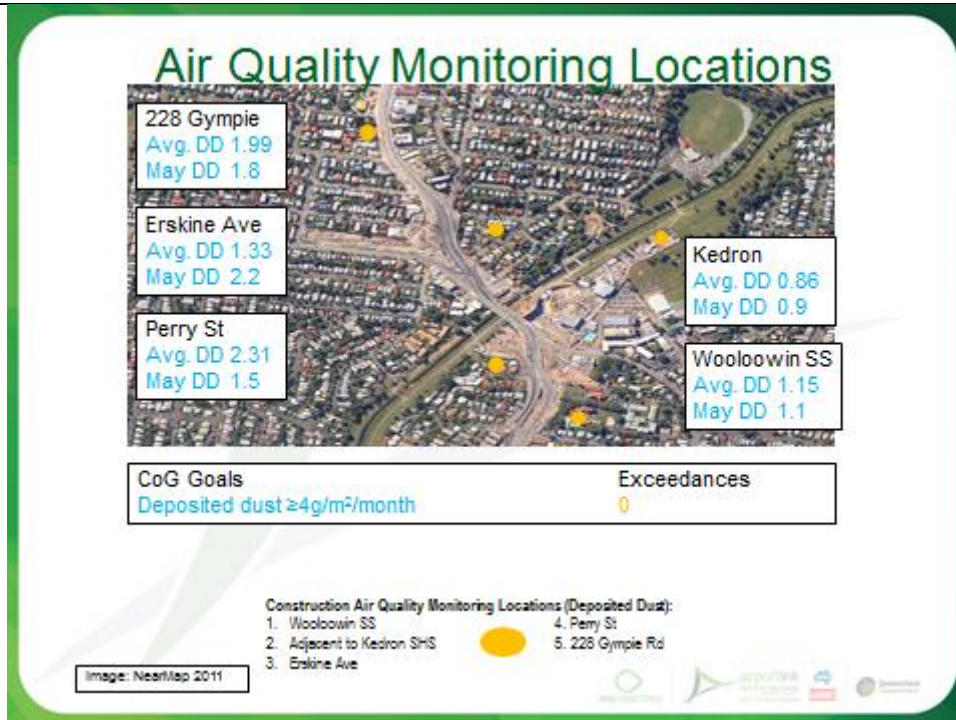
KM

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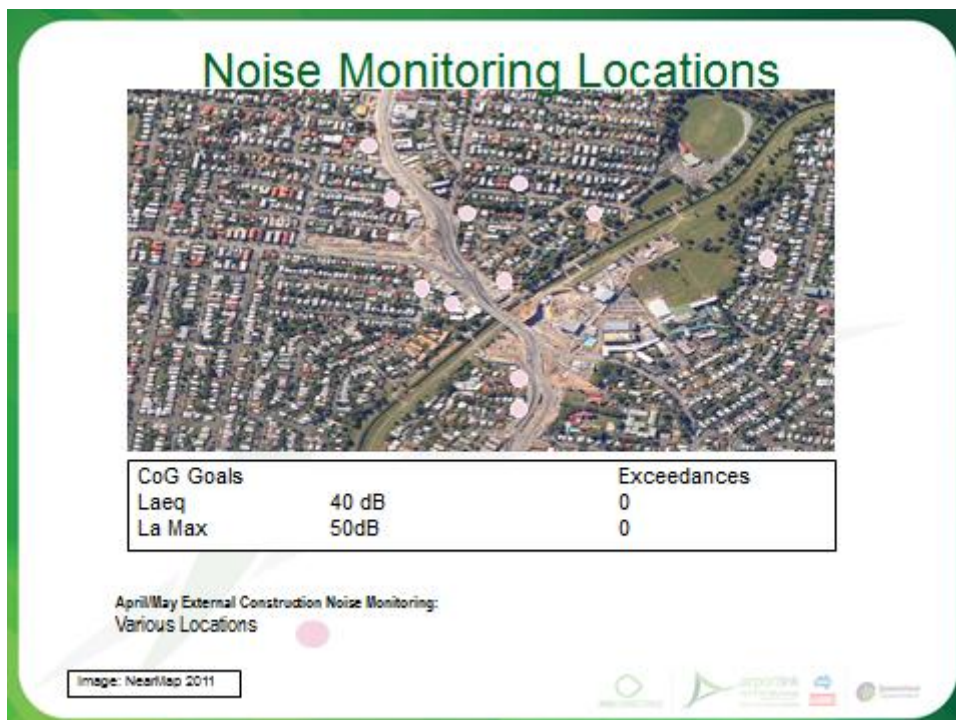
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KF

KM

KF
KW
DMC



Results:

- Air Quality was monitored at the following locations with no exceedances

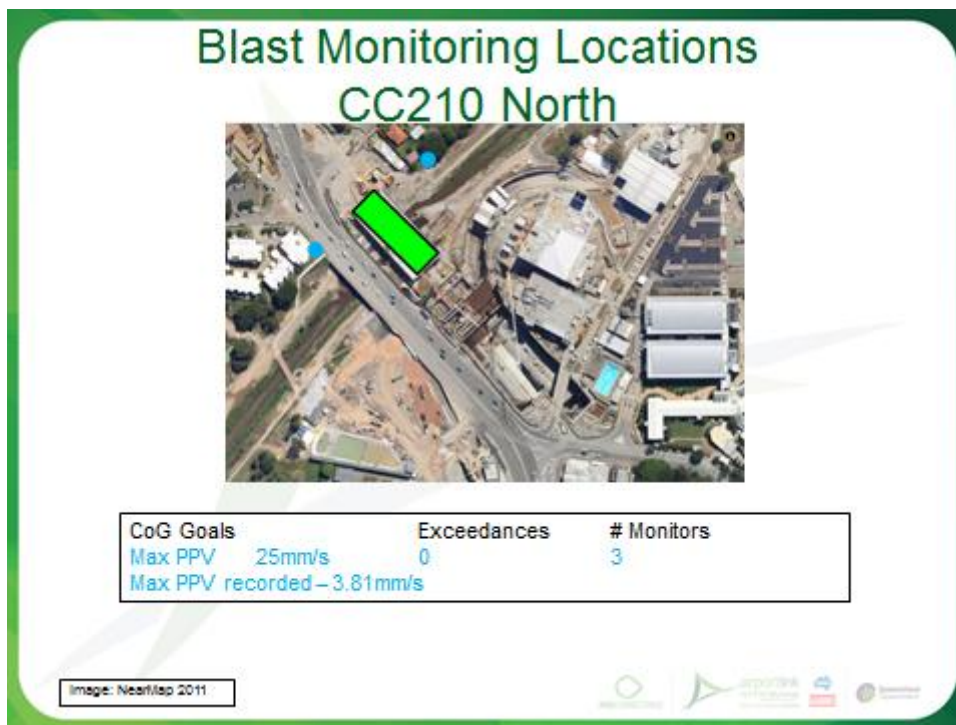
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- Erskine Avenue
- Perry Street
- Kedron State High School
- Woolloowin State School
- Dust deposition was monitored at the following locations with no exceedances
 - Woolloowin State School
 - Perry Street
 - Adjacent to Kedron SHS
 - 228 Gympie Road
 - Erskine Avenue
- Noise monitoring was conducted at various locations with no exceedances



- Blast monitoring was conducted at the following locations with no exceedances
 - BCC Substation
 - 97 Gympie Road

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Vibration Monitoring Locations Kedron Civils

BCC Substation
PPV 1.61mm/s
PPV Goal 2mm/s

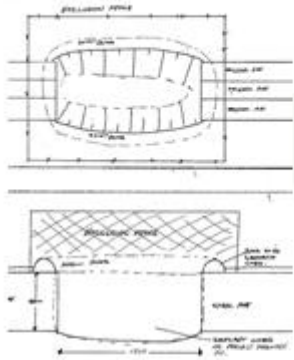



97 Gympie Rd
PPV 1.525
PPV Goal 5mm/s



CoG Goals	Exceedances	# Monitors
Max PPV	0	2

Image: Nearmap 2011



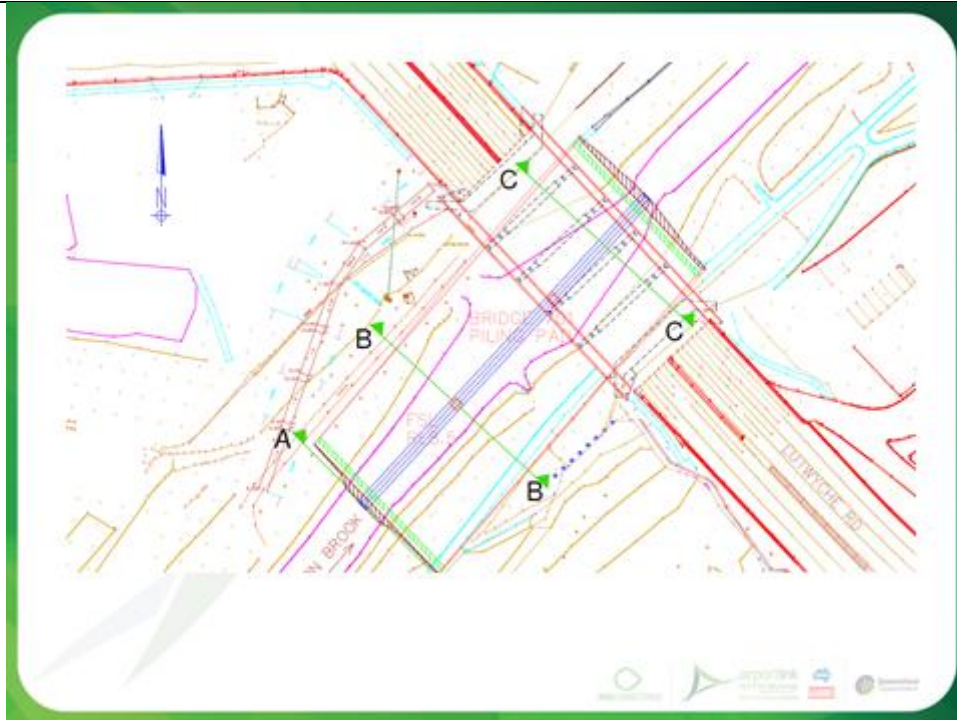


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Discussions:

A CLG Member, reading from a message from a resident, advised that DERM have indicated that the dust is of such a fine nature that street sweepers have issues picking it up. What can TJH do to prevent dust escaping.

TJH advised they have proactive controls on-site and reactive controls off-site. Proactive controls are activities such as dust suppression on-site, water trucks and mist sprays. Reactive controls are activities such as street sweepers, protection of inlets and drains which are checked and maintained daily. PM10 is the respiratory dust and TJH are well below goals.

Member asked if there are any other actions that can be taken.

TJH advised they do everything practical and reasonable to reduce dust. The images in the aerial photos are not necessarily dust, but staining of the road surface in some cases.

A CLG Member advised she emailed TJH regarding the level of dust in early June. There was a rock breaker being used at Norman Avenue and it appeared there was no effort being made to reduce dust. There was a dust cloud that extended from the rise in Gympie Road to Stafford Road. Dust was also noticeable at Brookfield Road and trucks moving along Black's track into Kedron Central were also causing dust.

TJH advised that Norman Avenue falls into the area of another CLG. TJH further advised they do everything reasonable and practical to minimise dust, however there will be some level of dust generated by construction. The monitoring results are based on data, not visual perceptions.

Member advised she is unhappy with this answer as the dust was being generated at several locations.

TJH advised that the dust levels are constantly monitored.

DERM are also involved in the monitoring and can be contacted if there is an issue.

MINUTES OF MEETING

Meeting Number 31

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	DERM recently made a full inspection of the Perry Street site's dust mitigation measures and were satisfied with the controls in place.	
6.0	<p>General Business</p> <p>A CLG Member raised the issue of traffic controllers being in place after 6pm and on public holidays on the Kedron Brook bikeway. On Monday 13 June, there were children and cyclists everywhere and there were cars accessing the Toombul site.</p> <p>TJH advised that Toombul is not relevant to this meeting, member was advised to contact the project and the relevant people will respond.</p> <p>Member asked what the turnaround time for an email response from the project, as she has an outstanding email.</p> <p>TJH advised that 7 days is the normal turnaround time, and asked the member to get in touch regarding the outstanding email.</p> <p>A CLG Member advised that residents are concerned about traffic through Rose Lane, as there have been two accidents in the last two weeks.</p> <p>TJH advised they are not pushing traffic through the area, there is directional signage in place, and local traffic is flowing. TJH have monitored the area and confirmed it is local traffic. Construction vehicles have been asked not to use the Gordon Park area, wherever possible. TJH are also in contact with residents on this matter.</p> <p>A CLG Member stated she had photos of fuel on Black's Track and asked what the plan is to prevent this.</p> <p>TJH advised this was not fuel, but run-off from newly laid asphalt and was cleaned as soon as they were made aware of the situation.</p> <p>Member advised it is fuel and she does not believe TJH cleaned it up straight away.</p> <p>TJH advised that Black's Track will have to be dug up and replaced eventually. The Member was advised to contact TJH if she has any concerns about pollution.</p> <p>CNI advised they noticed the material as well on Tuesday morning and ensured it was immediately cleaned up.</p> <p>Member advised she contacts DERM in such cases, although it does take longer to get a response.</p> <p>CNI advised that as long as the issue is raised and someone is made aware of it, that is what matters.</p> <p>A CLG Member noted the Local Access Only signage at the intersection of Lutwyche Road and Truro Street is placed too close to the corner. It does not give motorists enough warning of the change.</p> <p>TJH advised that all traffic plans are approved by the local authorities, which at Truro Street would be BCC. The position of signage is nominated by TJH and then approved by the road authorities before they are placed. An independent road safety audit is conducted following the implementation of traffic changes. Sometimes the location is tweaked upon inspection.</p>	<p>KM</p> <p>LC</p> <p>KM</p> <p>LC</p> <p>KM</p> <p>LC</p> <p>KM</p> <p>LC</p> <p>KM</p> <p>KF</p> <p>KM</p> <p>KF</p> <p>MB</p> <p>KM</p> <p>KW</p> <p>KM</p> <p>AM</p>

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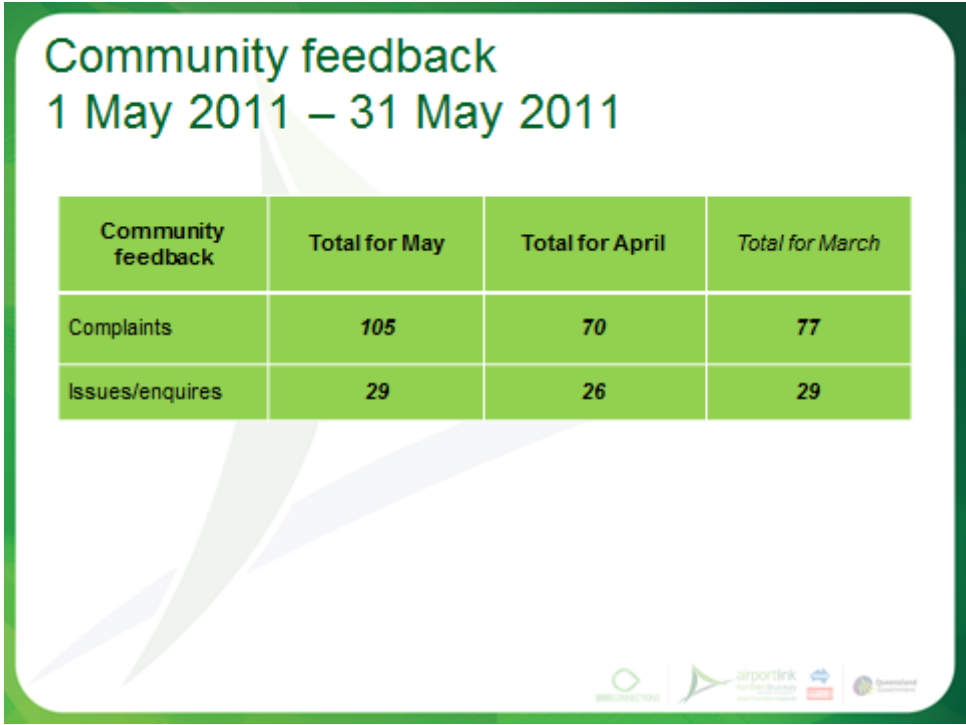
<p>Member advised she agrees with the former member, she knows the area well and was surprised by the sign in question. Her concern is about motorists who are unfamiliar with the area. Could TJH go back to the authorities and ask if the sign can be moved. TJH will follow up, however advised there are constraints regarding the size and location of the sign.</p> <p>ACTION: TJH to follow up regarding the placement of signage at Truro Street.</p> <p>A CLG Member noted she is concerned there is an impression that members don't represent the greater community; this is not the case. Member has kept diary notes about the contact she has had with the community over the past month, including:</p> <ul style="list-style-type: none"> • Local traffic problems and loss of amenity due to the closeness of ALOC • Residents who are concerned about health issues • Worker parking issues • Concerns about local businesses <p>Member advised that where possible, she urges residents to contact TJH, but many residents do not bother as they feel they do not get an appropriate response from TJH. TJH advised they find this disheartening, as they put great effort into assisting with all community concerns, and noted residents can also contact CNI. TJH asked the member how she addressed these issues.</p> <p>Member advised she answered any questions she can and then advises residents to contact TJH. In some cases the information is very sensitive and residents do not want the issue raised in a public forum. Where illness is involved, the member advises the residents to report it. TJH stated that any additional information regarding concerns in the community that CLG members can provide them with is useful. Even if the member cannot provide names and addresses, it is helpful to know what the issue is.</p> <p>Member advised she will ask permission to notify TJH of the residents' issues.</p> <p>The facilitator read an email from an absent Member, that she would like to see a TransLink presentation on bus stop locations. It has been over a year since TransLink addressed the CLG. She would also like more information on bus stop/station operations. CNI advised that TransLink will make a presentation early next year when they know the final details. They have also offered to take CLG Members through the Eastern Busway when it opens, so they can see a similar operation.</p> <p>ACTION: BS to forward request for TransLink presentation to LL.</p> <p>Facilitator stated that she is aware there have been some issues between members since the last meeting, which have been expressed via email. Facilitator noted that everyone has a right to an opinion; however some Members have become stressed by the comments made. Some of the language used has been inappropriate. A particular issue has been privacy, as some of the emails have been copied to individuals outside the CLG, which is inappropriate. Facilitator asked</p>	<p>AD</p> <p>AM</p> <p>AD</p> <p>LC</p> <p>DMC</p> <p>AD</p> <p>DMC</p> <p>AD</p> <p>ER</p> <p>LL</p> <p>BS</p>
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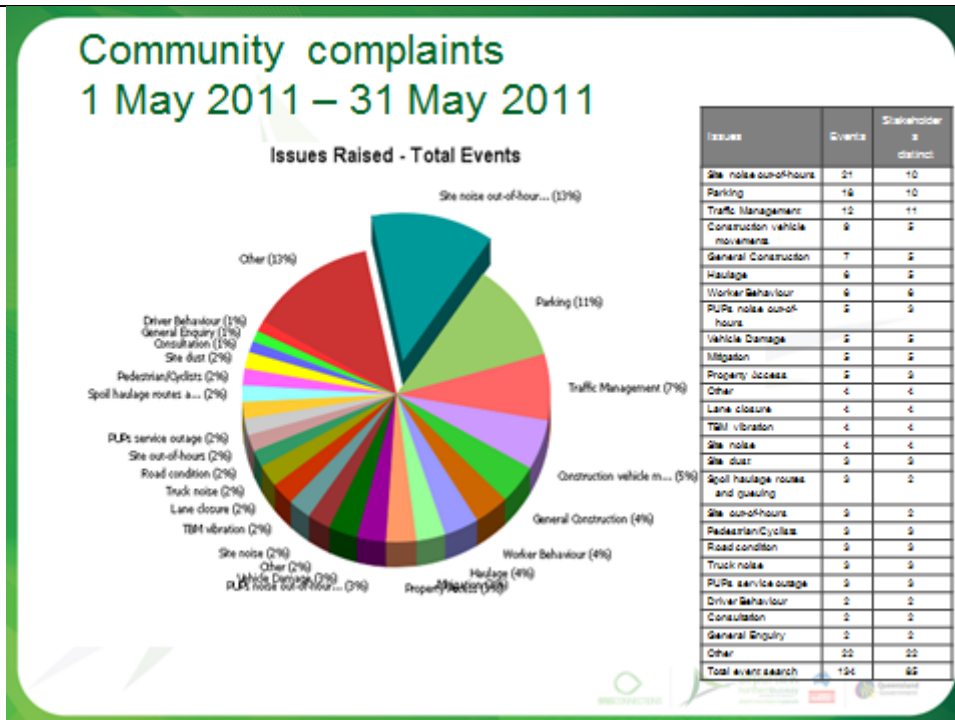
	<p>members to bear in mind how emails can be readily forwarded on, and noted that this is not a good reflection on members. A CLG Member asked what can be done if the behavior were to get out of hand. Facilitator advised it is up to her to ensure that standards are maintained and everyone has a fair say.</p> <p>Facilitator advised there will be no meeting next month; there will be a site tour offered to members instead on 16 July. Facilitator expects that any actions will be dealt with asap, and members will be given an answer accordingly. Action Items will then also be reported at the August meeting.</p> <p>TJH advised they will follow up with members about the tour and noted that the date is flexible.</p> <p>Facilitator advised that she will be away for the next few weeks and asked that she be copied in on any correspondence. Melissa Salisbury will be acting as facilitator even though there will not be a July meeting and will handle any general business issues and follow up requests on behalf of members.</p>	<p>AD BS</p> <p>BS</p> <p>DMC BS</p>												
6.0	<p>Community Relations Update – Presented by Luke Chippindale</p>  <p>Community feedback 1 May 2011 – 31 May 2011</p> <table border="1" data-bbox="303 1444 1161 1668"> <thead> <tr> <th>Community feedback</th> <th>Total for May</th> <th>Total for April</th> <th>Total for March</th> </tr> </thead> <tbody> <tr> <td>Complaints</td> <td>105</td> <td>70</td> <td>77</td> </tr> <tr> <td>Issues/enquires</td> <td>29</td> <td>26</td> <td>29</td> </tr> </tbody> </table>	Community feedback	Total for May	Total for April	Total for March	Complaints	105	70	77	Issues/enquires	29	26	29	LC
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Community Feedback:

- 105 Complaints
- 29 Issues/enquiries
- Site noise out-of-hours was the main complaint.

Kedron Community Notifications

Nine notifications were distributed in Kedron during May including:

- Kedron – Construction and Services Update
- Stafford Road widening works
- Gympie Road reinstatement work
- Vegetation Removal – Amelia Park
- Business as usual flyer

A total of 5500 notifications

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Kedron Community Relations activities

- Doorknocks regarding:
 - Stafford Road widening works
 - Gympie Road service works
 - Kedron Central concrete pours
 - Gympie Road – preparation works

Logos at the bottom: BRISCONNECTIONS, airportlink, THIESS, John Holland, Queensland Government.

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Kedron Community Relations activities

- The Community Relations Team (CRT) continued to keep community members updated on site work around the precinct, in particular profiling activities on Gympie Road, piling on Gympie Road and backfill operations at the Kedron Central site.
- The CRT continues to keep the community updated about the Stafford Road widening work and associated access changes. This is done by SMS, doorknocking and notification drops.
- The CRT met with businesses along Stafford Road to discuss promotional measures, parking and access issues. Promotional measures were undertaken during the month.
- The CRT liaised with local residents in Gordon Park concerned with traffic flows and construction vehicle movements through their local area.
- The CRT continued to liaise with local residents regarding night time concrete pours at the Kedron Central Site. These pours are for the backfilling operation currently being undertaken.
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Next Meeting – Site Tour

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	<ul style="list-style-type: none"> • Date: 16 July 2011 • 8.30am to 10.30am • Airport Link Visitor Information Centre Centro Lutwyche 	
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Next Meeting:

Location: Visitor Information Centre, Lutwyche **Date:** **Time:**